

March 7, 2011

Mr. Clay Storer
8092 W. Paradise Ln.
Suite 1044
Peoria, AZ 85382

Dear Clay;

Thank you for the great job you and your company did in helping us replace our hail damaged roof. From dealing with our insurance company in getting the best possible roof replacement upgrade to the workmanship of the finished product, your work was done in a very timely and professional manner with the upmost integrity.

Your marketing effort was low key, respectful, and we always felt through the entire process that you and Phil had our best interest at heart. I can honestly say you and your team live up to your company's name, FBO, "For the Benefit of Others".

Thanks again for all your help. It is greatly appreciated. Should you need our assistance as a reference, please don't hesitate to ask.

Regards,

Pam + Kent Palmer .

Pam & Kent Palmer